

HCAL4350: Healthcare Quality Management

Credit Hours: 3

Clock Hours: 45/0/0

This course focuses on the concept of quality and the process of quality improvement in healthcare facilities. The history and evolution of quality, its terms, principles, theories, and practices are discussed. Students will be introduced to a diverse collection of methods of improving quality, including, but not limited to, Continuous Quality Improvement and Total Quality Management, and to the guidelines for implementing quality management and the continuous quality improvement processes in healthcare settings.